



PLAYER ASSISTANT

JOB TYPE: FULL TIME, PART TIME

The players assistant/starter's role is to ensure the smooth and efficient operation of the golf course in terms of speed of play and golf course rules and regulations. We expect you to exceed our guests' expectations and achieving maximum employment satisfaction. Our goal is to create an environment where every guest that visits Copper Point Golf Club will have an exceptional golfing experience. The Players Assistant is responsible for the member or guest's satisfaction while he/she is on the golf course. The highest level of professionalism is expected from our Players Assistant.

This is a seasonal position commencing in early April and finishing late September. Commencement and finishing dates can be flexible. This is a weather dependent position which will effect employment hours. Candidates should be prepared to work in all types of weather and any days of the week.

JOB DESCRIPTION

- Follow all the employment policies and procedures in the golf course employment handbook
- Maintain Pace of Play
- Track Pace of Play
- Provide on course guest service
- Enforce on course rules and regulations
- Create a professional friendly environment on the golf course
- Maintain a clean and organized golf course
- Communicate with the starter and the pro-shop of guest's status and other information.
- Assist other team member duties as deemed necessary. (pro-shop, guest service and back shop)
- Ensure that our guests are equally cared regardless of their needs
- Ensure that all inquiries and requests are met efficiently and professionally
- Ensure that complaints are dealt with in a pleasant manner.
- Use the assistance of the Starter to record start times and calculate speed of play for all groups

WORK CHARACTERISTICS

- Good customer service qualities (friendly, happy, outgoing)
- Hard working
- Good knowledge of the game of golf.
- Strong verbal communications skills.
- Ability to perform in a strong team environment.

- Guest service oriented.
- Dedicated, motivated, and enthusiastic.
- Punctual and Reliable
- Friendly and Courteous

BENEFITS INCLUDE

- Staff uniforms
- Discounted meals
- Pro shop discounts
- Golfing Privileges on both courses based on availability
- Driving range Privileges

Salary \$12.65 to \$13.85 per hour

Please send your resume and cover letter to:

Dave Braund
Copper Point Golf Club
dbraund@telus.net